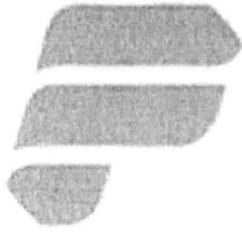


ATTACHMENT 1

**FRONTIER Airlines** ✓**526K people like this including Paige
Armstrong and 2 friends**

Travel Company

Seriously over 2 hour delay
leaving Colorado to, as we were
told, "to get more life
jackets" ????? OVER 2 hours???

Maybe it has to do with the co
pilot passed out in a wheelchair,
and then goes out on the
Tarmac to take a picture of his
fiancée in front of the plane.
While the passengers are still
waiting to board!

Unbelievable!!! Will be happy to
post photos!

Hi Anne, I'm sorry to hear about
the way this delay has been

100052

I'm sorry to hear about
the way this delay has been
handled. I have contacted the
management at the Denver
airport so they can step in.



^OJK

Well we are final

Finally boarding

Okay, I'm glad to hear that. I
hope you have a nice flight!



^OJK

We still have yet to take off.
Over 3 hours late on Christmas.
This is really unfair to all the
passengers on board and the
families.

I'm sorry Anne. Because this

was a controllable delay we'll

100053

I'm sorry Anne. Because this was a controllable delay, we'll be issuing compensation once the flight departs so that we know exactly how long the delay is. ^OJK



A [?] certainly think everyone would appreciate that as this has been very frustrating to everyone as we have lost hours out of a very special day. We can't get that back from Christmas Day. A [?] am not quite sure as to what the problem is/was but this is quite absurd. As now after over 3 hour delay we have to get fuel. This is unbelievable! At this rate we hope we make it at least salvage some of Christmas!!!

hour delay we have to get fuel.
This is unbelievable! At this rate
we hope we make it at least
salvage some of Christmas!!!
A [?] am sorry to vent on you
but A [?] A [?] am not
believing this.

That's okay, I would be
frustrated in your situation too.
It's so tough when there are
delays on a holiday, and I
sympathize with you since I
know you can't make up that
missed time. I apologize for the
extended delay, and we will
definitely get that
compensation out to you and all
the passengers via email once
we depart. If you do not receive
it, please feel free to message

compensation out to you and all the passengers via email once we depart. If you do not receive it, please feel free to message us here again and we will issue it for you. ^OJK



They have pulled me off the flight because A [?] made a complaint this is unbelievable my children are on board



A [?] need someone to call me ASAP

Please send me your phone number and I'd be happy to call you. ^OJK



100056

8043061051



you. ^OJK

8043061051

Please the dragged me off the
plane and my children are on it

MON 10:43 AM

A [?] need to know what
is going on

Sent



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